

WHAT'S THE

# SCORE?

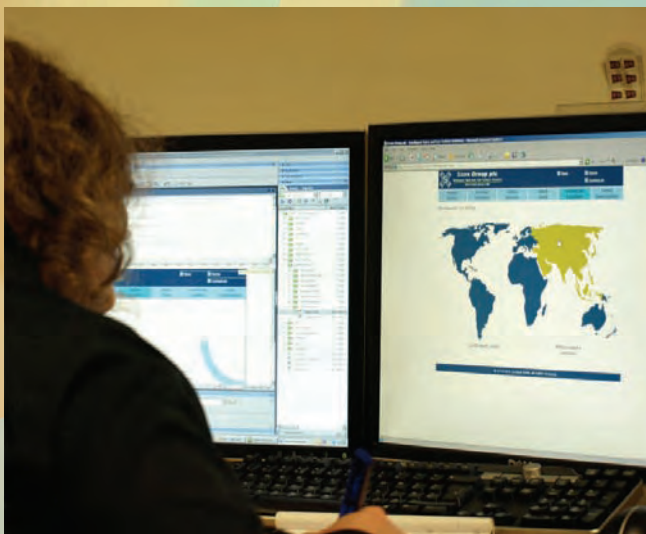
SCORE GROUP NEWSLETTER OCTOBER 2008

## INVESTING IN THE GLOBAL MARKET

The internet is an ever-growing market place. Score Group plc has been investing in this area to promote the Group to the global market and as a result steps have been taken at S.T.A.M.P. to increase the number of on-line enquiries captured by Score. Changes to the Score Group plc website include a new button at the top of the homepage, "Send Enquiry", making the enquiries page more visible and accessible to users. Developments are also in progress to amend the Online Services section of the site to refine what is available to the user from [www.score-group.com](http://www.score-group.com). These changes are subject to approval they will be implemented as soon as possible.



The screenshot shows the Score Group plc website interface. At the top, there is a navigation bar with links for Home, Send Enquiry, and Contact Us. Below this is a menu with categories: Market Sectors, Services Overview, Online Services, About Score, Worldwide Locations, and Career Opportunities. The main content area features a 'Valve Enquiries' section with a list of valve types on the left: Isolation Valves, Pipeline Valves, Subsea Valves, Naval Valves, LNG Valves, FPSO Valves, Control Valves, ESDV's, BDV's, and PSV's. On the right, there is a form with fields for Name, Tel No, Fax No, Email, and Country/Location. Below these fields is a 'Requirements' text area and 'Submit' and 'Reset' buttons. A small image of various valves is visible in the background of the form area.



A ball valve "mini-site" has also been created and this was released at the beginning of July. This is a small stand-alone website which has a narrow subject focus. The site comprises of a number of external links to the Score Group plc site and also technical information about ball valves are and how to use them. When dealing with internet enquiries, Score Group personnel pride themselves on providing the customer with a response within 24 hours. It is anticipated that this new mini-site, [www.valveenquiries.com](http://www.valveenquiries.com) will both increase the amount of traffic directed to the website and increase the amount of enquiries processed by Score Group plc. Since the website has been uploaded there has been a lot of effort put in to optimising Google rankings. The website is now beginning to slowly move up the rankings and the target is to get into the top 10 listing.

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## Thank You

A big thank you goes out once again to everyone who submitted material for this edition of the newsletter. Without the support of all the authors and photographers around the Score Group who contributed their work, it would never have been possible to release such a diverse publication. Many thanks to you all and we look forward to receiving your further contributions for the next issue

*Kindest Regards,  
Newsletter Team  
Score Group plc*

On Thursday the 26<sup>th</sup> of September 2008, we were invited to attend the annual BP event 'Contractor HSE Day'. Score A/S has attended this event on an annual basis for many years, and the main topic is to focus on and dedicate one day to discuss HSE and ensure all the main contractors for BP Operations are as one on the HSE subject.

As well as to discuss the general HSE performance over the last year, a main topic is also always selected. For 2008 the main topic was 'Safe and Reliable Operations focusing on 'Integrity Management'. A very interesting session was conducted and facilitated by BP where some of the major contractors were sharing their experiences on 'Integrated Management', Discussion was conducted around the various tables / groups on the individual elements and minimum requirements. A highly informative and interesting session, of which learning points were noted and taken back to be evaluated for implementation in our daily operation and in our aim to continually improve.

As part of the Contractor HSE Day, it is the 'tradition' that BP hand out their HSE Award at the end of this session, and this year was no exception.

The BP Norge, HSSE Manager took the floor and made a brief presentation of the key points behind the decision for the winner of this years award. I must admit I was thinking, this could have been us when I saw the points on the screen – but the thought was quickly put to rest as I did not think we would be big enough to even be considered in this context. Then the BP Norge, HSSE Manager, just before revealing the winner, said, 'This year size does not matter' I must admit my heart did an extra beat.....and the winner of BP Norge HSE Award 2008: **Score A/S**.

I know our safety records, I know we have not had a lost time injury since 1997, I know our focus is on safety and that we have been doing our absolute utmost to ensure this has been our absolute number one priority – but to receive this award from BP Norge came completely unexpected and 'out of the blue' for me. For a company like Score A/S to be recognized on our HSE Performance, by one of our main customers, BP Norge, is for us an exceptional achievement and so appreciated, words cannot properly describe our feelings.

For us this proves, that even though we are not and never will be the biggest company out there – our aim is to ensure safety is our first priority. Our safety records are outstanding, and our emphasis to ensure that what we do is right first time and to the quality the customer expects – has been the right decision. We will continue our focus and even enforce it, to ensure that the company and every team member working with us are as one on this:

1. Safety First – We do our work SAFE!
2. Right First Time-Quality Pays

So to proudly summarize, the winner of BP Norge HSE Award 2008  
**Score A/S**



Knut—Leif Forland proudly receiving BP Norge HSE Award 2008 from Trevor Garlick (BP Managing Director)



Award Ceremony

# Modern Apprenticeships Promotion

On Monday the 30<sup>th</sup> of June 2008, Fife MSP John Park and North East Scotland MSP Richard Baker visited Score Group plc's headquarters in Peterhead.

Mr Park has brought forward a Private Members Bill to the Scottish Parliament to establish a right for every 16-18 year old in Scotland to be able to complete a Modern Apprenticeship and he is seeking country-wide support for this Bill. The team at Score Group is supporting his efforts and Charles Ritchie, Chairman of Score Group plc stated "It is a great honour that we, Score, have been given the opportunity by John to support his bill".

Mr Ritchie pointed out that the Score Group has this year, for the first time in history, been effectively capped by the Scottish Government in the funding of Modern Apprenticeships and this was neither a sound nor economically positive development. He further noted that the value of funding for Modern Apprenticeships in the North East of Scotland was some way behind that of the English based companies within the Score Group and he consequently made a call for correction of this disparity as well as the additional inequality of funding provision that also exists between University Students and Modern Apprentices. "Our young Scottish Apprentices are getting a poor deal" said Mr Ritchie, adding that "it's in our own hands to change this for the better".



John Park MSP and Richard Baker MSP "point" the way forward for Modern Apprenticeships in Scotland, during their visit to Peterhead & District Group Training Centre.

As part of their visit to the "Blue Toon", the MP's were taken on a tour of the Score facilities to see at first hand the organisation's Modern Apprenticeship Training Programme, which currently is delivering training to almost 200 Modern Apprentices across a variety of disciplines. The organisation is held in high regard within its market and is considered to be an exemplar model in the development of young persons, not just here in Scotland, but throughout its worldwide operations. Commenting on this, Richard Baker MSP said "It's great to see this commitment to Apprentice training and Score is showing the way forward".



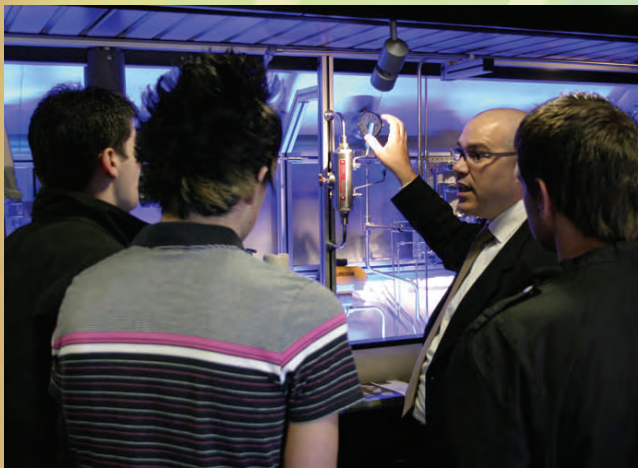
John Park MSP gets a close-up look at the typical production models from The PEO Level 2 Engineering SVQ course, with Training Centre Chairman Gordon Milne and centre Co-ordinator Andrew Ireland looking on.



Training Centre Staff and new / existing Modern Apprentices assemble for a unique photo with Apprenticeships Scotland Bill proposer John Park, MSP

# Parker Roadshow

Around 50 members of staff attended the Parker Instrumentation Roadshow which rolled into Wellbank on Friday 11<sup>th</sup> July. The Roadshow was hosted in a customised trailer where staff members were encouraged to look over the instruments and applications on show and give feedback to the Parker staff on how their applications meet our requirements or otherwise. This feedback also gave Parker the opportunity to listen to Score to see how their own applications can be adapted for our future use. All parties found the experience to be of great interest and from a Score perspective was another way of working with our suppliers to find the right solutions for the industry.



Employees inside truck (Above and top right)

The *Parker Instrumentation Roadshow* is a mobile promotional and training vehicle designed to host hospitality events, training classes and meetings. Parker Instrumentation is travelling all over Europe and the Middle East to share its Innovative Products and Premier Services with its customers. This program is intended to show Parker's dedication to the industry and provide an opportunity to see the latest products and systems for critical applications.



## Score Trinidad Training

By Jordan Craig

On arrival in Trinidad it was raining heavily - so much for my expectations of Caribbean weather. It was their wet season which meant that it was hot in the morning, rained heavily in the afternoon and then was hot and humid in the evening. My first week was spent preparing for the forthcoming courses and getting to know the staff at Score. The preparation went well as everyone was really helpful.

When the first course started I was impressed by the level of knowledge and experience of all of the trainees, some of whom had 20+ years experience offshore. All of the courses went well and the trainees helped make this happen. All of the trainees were willing to learn and asked lots of questions. As the trainer this helped me as it showed me that they were interested and paying attention. Every trainee on the course scored higher than 90% on the end of course test.

During the time I was training I was introduced by the trainees to some local food, Roti's. Curried chicken (on the bone) wrapped in flat bread. Lovely! The whole trip was not only a learning experience for the trainees but for me as well. I really enjoyed my time in Trinidad and look forward to going again in the future.



# News At Hycrome

## Hycrome's Cycle to Work Scheme

In the previous edition of the newsletter, mention was made of the cycle to work scheme. This is a scheme whereby the company purchases a cycle and related safety accessories and then lease it to an employee. As the lease payments are paid by salary sacrifice they are exempt from both Income tax and National Insurance, resulting in considerable savings for the employee. As an example somebody spending £1000 will actually see a net reduction in their salary of £587 over the 12 month lease period, saving them £413 on the purchase price.

We now have a scheme running at Hycrome and from a total of approximately 120 employees 19 people have purchased bikes, spending on average about £600.

The scheme has been so successful that we may have to consider the provision of extra cycle parking facilities as, especially on days when the weather is kind the existing facilities are over used.



( Photograph courtesy of The Burnley Express)

## Hycrome Apprentices Visit BAE Systems

On Friday 12<sup>th</sup> September twelve of the apprentices at Hycrome visited BAE Samlesbury to view the Eurofighter Typhoon manufacture and assembly lines. The visit was made possible by Hycrome's involvement in the North West Aerospace Alliance's (NWAA) Supply Chain Excellence Programme. From 300 member companies of the NWAA, Hycrome was selected as one of 20 leading aerospace suppliers to join this programme because of the essential processes that the company provides to the prime contractors such as BAE and Airbus.

This initiative partners first and second tier suppliers (like Hycrome) with the Prime contractors like BAE in an effort to share best working practice with the target of becoming world class in 11 business categories such as; Lean Leadership, Strategic Business Planning , Innovation and Collaboration.

A guided tour of the Typhoon fuselage build line allowed some of the apprentices to view the parts that they had manufactured and treated at Hycrome being assembled onto the airframe.



Eurofighters

## Presentation at Hycrome

On Tuesday the 19<sup>th</sup> August a presentation was given at Hycrome to the Assistant Principle and the Engineering Curriculum Manager of Burnley College demonstrating VITAL and how it is being used within Score Group to provide high quality, consistent training to all of its employees. Particular attention was given to the modules that have been designed to support the Score apprentices through their "Performing Engineering Operations" qualifications.

Aside from the apprentices, the college also provides GCSE engineering provision for local schools and we are also working to reach out to the 14-16 year olds through a Design Innovation Academy based in the college, with the knowledge that these are relevant industry problems.

Hycrome currently offer the college real life design briefs that they can then get the students to work on. Visits by college students into Hycrome allow them see engineering in action and help the students to visualise what a career in engineering can involve.

Great interest was shown by the college representatives and as a result of this meeting the first licences were given to Burnley College to allow them to evaluate VITAL as a tool to enhance the future training provision given by the college.

# ICT's Challenge

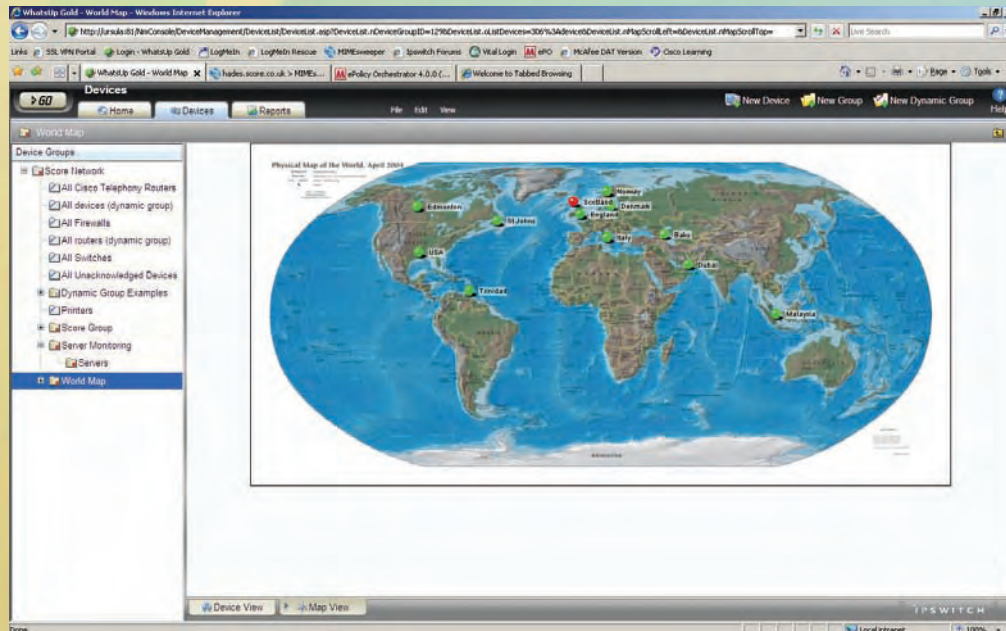
In any rapidly growing company there are challenges, and Score is no exception. With offices opening all over the world the planning and supply of both infrastructure and equipment is vitally important to its smooth running. IT's challenge has been to manage this growth and supply each office with the core infrastructure to keep the business running smoothly. Score after a few years of IT uncertainty has a very stable core and this is now being replicated in the satellite offices.

To make sure that IT remains proactive we evaluated applications to allow us to monitor all the internal systems within the organisation. The goal was to allow us to automatically monitor all the servers and communications systems worldwide from a central location. After testing we decided on a product called What's Up Gold

Now through one simple interface, as seen below, we can see the status of any site in the organisation, green means the site is running normally, a yellow status means something in the site requires attention but is not critical, red shows us that there is a critical error that requires immediate attention.

Our goal is to catch all problems at the yellow level and take action to make sure that critical errors never occur.

The system was installed and running in a very short period and after just minimal configuration was helping us to fix problems before the users even knew they existed. The software reported back on failed disks as they happened, we could tell at a glance if there were any communications issues and any device problems were flagged instantly.



The other benefits of the system are that all the device information such as disk space and memory of servers and communications speeds of switches are held in a database so we can take a historical view of the systems. The benefits for management are that we can show the up times of all the systems to make sure these fit in with agreed goals and for the users a much improved service as we now have an early warning system for problems.

We feel that the system has already paid for itself many times over in saving down time and as we continue to develop and improve it this will ensure that going forward Score has a smooth running and well monitored IT infrastructure.

# CSL Update.....



## Constant Systems Yokogawa Data Logging

New to Constant Systems in 2008 has been the introduction of Yokogawa Data Logging. With the assistance from Yokogawa, Constant Systems has implemented this addition which is being requested more by pharmaceutical customers who wish to provide drugs and medicines in an international market place. The Data Logging allows customers to be FDA compliant in data capture through the unit's tamperproof binary recording which gives an extremely high level of security and alarm system to indicate any alterations or modifications in the product and batch modes.

The Constant Systems Cell disrupter monitors three channels in the unit during a manufacturing process recording inlet temperatures, outlet temperatures and running pressures. Currently this has been implemented as an option for the C Series models with interest from our client base. Constant Systems expects this new addition to feature as an option on all continuous flow models.



## First Machine Sale into Slovenia



In August we saw our first machine sale into Slovenia at the Josef Stefan Institute. The Josef Stefan Institute is the largest research institute in Slovenia. The main research areas are physics, chemistry, molecular biology, biotechnology, information technologies, reactor physics, energy and environment. Out of 800 employees, 400 are PhD scientists. The Institute was founded by Yugoslav State Security in 1949 and today it is involved in a wide variety of fields of both scientific and economic interest. After an initial contact period we secured the sale over our competitors due to our commitment, our second to none customer relations and excellent references (all of these being quoted by the customer on placement of the order.) Installation is planned for September 2008.



## Protein Expression Europe Convention

In October 2008 Constant Systems returns into Europe to exhibit its products at the Protein Expression Europe (PEE) convention in Lisbon, Portugal. This will be the second time this event has taken place and consequently Constant Systems second year of exhibiting at this convention. This annual event attracts a contingent of drug and pharmaceutical companies from around the globe and an ideal platform to exhibit Constant System products. Pending from the original PEE convention is an expected sale at Lonza in the Czech Republic. Lonza is one of the world's leading suppliers to the pharmaceutical, healthcare and life science industries. We expect this to be our first sale in the Czech Republic based on successful trials in late 2008.

# Score Cowdenbeath

The following Article has been taken from the Fife Employment Access Trust (FEAT) which features a story on Ian Farrow General Manager Cowdenbeath.

The spotlight of this bulletin is Ian Farrow, General Manager of valve management company Score (Europe) Limited in Cowdenbeath. Ian took up the post at Score last year and since his arrival he's been keen to promote a healthy working environment, recognising the business benefits as well as the boost to each employee.

Ian says, "Our team spend at least 40 hours per week on our site and so it's crucial that the environment they are in is comfortable and that management is approachable and willing to help wherever possible. Maintaining a confident, happy and motivated workforce results in a low rate of staff absence and through promoting well-being at work, we can manage an employee through any mental health problem they may face."

In the past year, Score has transformed a waste area at the side of the building into a garden area, to the delight of employees and housing residents overlooking the site. Staff now have somewhere tranquil to go for their breaks - or just to clear their heads during the busy working day. Ian adds, "The space was created at very little cost and the staff all pitched in - you don't have to spend a fortune to make a real impact on the wellbeing of employees."

A further number of small changes have been made to the environment, including smartening-up the office and canteen. The company is also keen to be a "good neighbour" and has participated in the AWARE programme - organised work experience for S3 and S4 pupils. One of these pupils has compiled a "before and after" PowerPoint presentation that highlights how the site looked before the changes were made. This is regularly displayed outside the canteen area to highlight the positive moves that have been made on a small budget. The company has now also agreed to host some placements for FEAT service users, having taken advantage of our free Information Hub earlier this year.

Our e-newsletter will also be available in printed format next month, so if you would like copies for your waiting rooms, communal areas etc, get in touch to be added to our distribution list.



Ian Farrow  
General Manager  
Score Europe Limited  
Cowdenbeath

## Valve Diagnostics and Condition Monitoring

Score has been continuing to develop its control valve condition monitoring services and has produced a unit called V-Scan which permits control valve diagnostic assessment.

The company has also produced a system called V-Map which has the capability to remotely monitor the performance of many valves in real time. This system is configured to allow the operator to identify degrading valve conditions well in advance of failure and plan proper corrective actions on the operator's terms prior to the failure modes being activated.

Score valve condition monitoring technology information is available from Stan Hale or alternatively Mike Billington.

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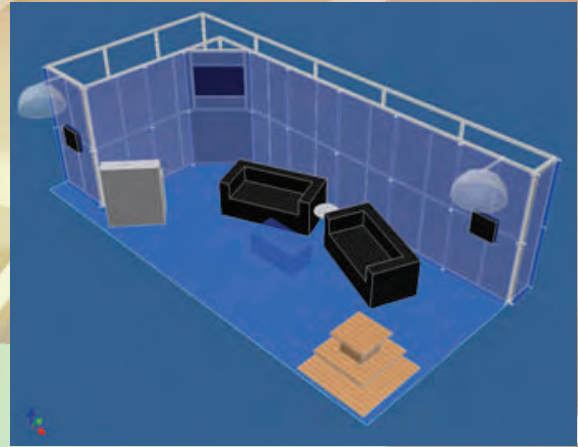
Map showing location of Score Valve Services in Kennesaw (Above)

# Valve World 2008

Score **Group plc** is once again exhibiting at the Valve World Conference & Expo, which will be held in Maastricht, The Netherlands. The three-day event takes place between 4-6 November 2008 and promises to be the largest ever Valve World Event to date. Showcasing their products and services to an estimated 10,000 visitors, are more than 425 globally located companies from the Valve Industry.

Score Group will be located in the **North Hall** at stand **N850** and will have a number of technical experts available to talk with clients over the course of the 3 days led by Group Directors Mr David Wood and Mr Ian Cheyne.

The general focus of the stand will be Valve Sales, Services and Management, combined with Diagnostics, Thermal Spray, Surface Coating Applications and Enhanced Testing and Training.



Stand Concept Design

**A full report of the event will appear in the January 2009 Newsletter.**

## Mahir Driving Experience

On meeting Mahir on Monday 21 July it became immediately apparent that Mahir was nervous about driving on the opposite side of the road from which he was accustomed to back home. Some time was spent on a one-to-one basis where he saw the Drive Safe presentation and learned the meaning of road signs.

My first challenge was to learn some Russian so that they could understand one another. After some 'hairy' moments at some junctions and roundabouts we were both able to feel confident in each other's ability Mahir to drive and mine to instruct. Day 2 consisted of concentrating on the system of car control, learning many streets and junctions within Peterhead and Mintlaw and eventually expanding his driving skills to the 'big city' of Aberdeen.

On day 3, Wednesday, the training was extended to the open road and we were joined by two other Score employees who had failed the final test previously. Mahir was able to demonstrate his excellent smooth car control amongst the wonderful scenery of Deeside

and the challenges presented through numerous bends and corners as far west as Balmoral. Mahir's understanding of cornering principles and how to read bends was very good, and he was coming to grips with what is known as the 'Limit Point'. Now, the bends of Deeside and Donside were being mastered by this driver from Baku! Mahir was impressed by the wonderful scenery and it was good that he was seeing Scotland at it's best with temperatures in the high 20's which tested the air conditioning to it's maximum.

Having covered almost 240 miles on Wednesday, Mahir on his own admission was ready for a rest for the challenges of Thursday. On Thursday morning we left Peterhead for Elgin and again new roads; he experienced driving a car in the many different weather conditions that we have in Scotland!

After the initial shock of the Skidcar going around 360 degrees twice, once again Mahir was very receptive to the training given and very quickly mastered the new techniques on how to firstly recognise a car skidding and secondly to apply corrective reaction to control the skid. Mahir obtained the normal certificate for the skills attained at Skidcar Scotland.

En-route back from Elgin, Mahir was scrutinised for his driving skills and unknown to himself he was subjected to an Institute of Advanced motorists test. Mahir demonstrated that he was well able to drive a car beyond the recognised and required standard and on return to Peterhead was presented with a Certificate of competency confirming his successful completion of the Drive Safe driving course as sponsored by Score (Europe) Limited (Peterhead) in conjunction with Grampian Police.



As a Driving Instructor, Mahir presented me with new challenges, but what will remain with me is despite him being a driver of many years experience, he showed a great willingness to learn new skills; always gave maximum effort throughout every drive and showed a great enthusiasm for every new challenge that came his way. For me, I also learned many things, but one thing that will always stick with me, is Mahir's explanation as to how it is dangerous if a driver stops at a Pedestrian Crossing in Baku because "other motorists become angry and bash you out of the way for holding them up"!!! Now we know why it's so difficult to cross the road whilst on holidays!

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**Bill MacLelland**  
Police Driving Instructor

# Fantastic Year at Score Energy North Carolina

What a fantastic year we have had, not only have we increased our workload but also our assets and personnel, we now have a great crew of multi national staff.

Sanford in North Carolina is where we are situated, a pretty place very quiet and very pleasant all round. We opened just over 2 years ago having come up from Venezuela. We had a rented building and 2 engines sitting on the tarmac outside just before we actually got the keys to the building.

Over the last few years we have modified the building and acquired some great machines which enable us to fully overhaul Rolls Royce Avon's and repair Rolls Royce RB211 gas generators. We support Score Energy Limited and provide a front line service centre for our parent company over all the Americas. We have had nothing but success and have been made very welcome by the locals here, 6 of which we employ. We also support local businesses and local colleges. Both Yenly and I are on the board for the community college training and Yenly has represented Score fabulously throughout the last 2 years in this position. She has kept the company in the local spotlight and has done a fantastic job. We have taken on one apprentice David Curry and he will soon leave for Scotland to get into the Score training program.

We have repaired and overhauled engines from Saudi Arabia, Venezuela, and many parts of the USA. We have also repaired oil pumps and various ancillaries for the engines, and the recently installation of our Schenk HL5 Balancing machine has given us total overhaul capabilities. We have just received our 2 CNC machines which will increase our machining abilities and allow us to manufacture many different components not necessarily gas turbine related.

We will keep on doing well and expanding our workforce and workload over the next few years. Once we clear the decks this year we will go hunting further North and South for more engines. We are designing various components for the engines we work on as improvements which is very interesting.

We had a bit of a Hurricane come through North Carolina however we escaped unscathed with just a major downpour, 6" of water overnight caused a good bit of flooding however nothing like the deep south.



Staff At Score Energy Inc

# St Combs School Visit

On the 1<sup>st</sup> July Glenugie and Wellbank had a visit from St Combs Primary School. The visit consisted of a tour round both buildings. As a result of the visit each pupil sent in a letter thanking Score for hosting them at the company, and each pupil designed a picture of what their most enjoyable time at Score was.

Score Group enjoys being a member of the local community and welcomes such visits by local schools especially when the children are well behaved and attentive individuals such as St Combs primary 6's and 7's. Score would like to thank everyone who made this trip such an interesting and eye opening experience for the children. Below are some extracts from their letters and also some of their drawings.

"The jet engine test was great"  
"I really enjoyed my trip to SCORE"

"I'm writing to thank you for the spectacular tour you provided for us around your business. It was really fascinating"

"The food and drink provided was lovely., I really liked the mini-pizza. The ICT talk really opened my eyes to engineering"

"I particularly enjoyed seeing the engine being tested and watching all the smoke coming out. I also like the very good food. I liked the hardhats and goggles"

"I'm thanking you for all the things you taught and showed me and to thank the people who took the time off work just to show us around"

"I learned what an engineer really is and all the types of them, all about valves and their prices and sizes. I also learned how to test an engine and that it's all that"

"I liked seeing the all computers that were looking at the engine"

"I really liked it and learned a lot about score"

"I learned a lot of things at score-- all the different types of engineers, all the sizes of valves and I learned what the score staff do. I also learned how many plants you have worldwide"

"We first went to the reception area and we were separated in to two groups- girls and boys. The girls went in to a room to watch a video and when we got out we got our safety hats and glasses on. We got a tour round score. We also saw Laurent's dad working at score."

"I learned that you could put two valves together into one. You can get little tiny valves or really big valves"

"The bits I most enjoyed were seeing the jet engine work, all the huge cranes and seeing all the engines being built, I also enjoyed seeing the rocket and jet plane"

"I learned about the different types of engines. I enjoyed getting information about the valves e.g. price, size and types of them. I enjoyed learning about the engine test e.g. amount of fuel used for testing and I liked inside the control room. I was amazed at he size of the plant (huge) and amounts of plants all over the world."

"Thanks again for the tour of score it was great fun. It was also great to learn about where you are 30 scores all over the world and there are many valves large and small in Peterhead from all over the world. That's amazing"

"I learned that the high pitched noise in our last workshop was the water cleaning through the tanks"

"I watched the engine being tested and this was fun and informative, and I learned lots of information on that particular engine, like if you switch off all the lights, you can see through the metal of the outside, and how much fuel it used"

"The best bit that I enjoyed at score was the big 55,000hp jet turbine that we saw through the window. It was being tested. This was very interesting"

"I am writing to thank you for taking the school and I on one of the best school trips I have ever been to in all of my seven years at st Combs primary School"

"I am writing to say thanks you for our tour of Glenugie and Wellbank in Peterhead. I enjoyed everything and would maybe work there one day."

"I am writing to thank you for allowing p6/7 to come for a visit to see round the engineering works at Score. We all enjoyed coming. I really enjoyed looking at the valves and finding out about them"

"The bit I liked best was when you started the jet engine up because that is the very first time I have seen a jet engine in my life"

"Seeing the jet engine was my favourite part. It was great fun watching the gas rushing out of the back of the jet"

"I learned that you had to x-ray and polish the valves"

# Scottish Week Float

For 47 years Peterhead's Scottish Week has brought enjoyment to all ages both young and old. In its present form thousands of people turned up at the events running from 19<sup>th</sup>-27<sup>th</sup> July and are were well entertained.

This year Score decided to put their heads together to design and build a float for this year's parade. The team consisted of Apprentices, Admin Trainees and STAMP Personnel. The initial idea came from Ryan Donaldson, to use the theme "Go the Score Way" which shows different opportunities/careers within Score. After the layout and design of the float was agreed we then built it and all the activities were arranged and rehearsed. On the day of the parade once everyone had turned up in their gear we practiced our dance routine. The Score float came in 3<sup>rd</sup> place but everyone agreed that over the course of the project we had all performed as winners.



**A big thank you to everyone who contributed to making such a success of this event.**

# Happy 40<sup>th</sup> Birthday to the Peterhead Training Centre



The training Centre at Wellbank, Peterhead has just celebrated its 40<sup>th</sup> birthday. The Centre first started out in Windmill Street Peterhead, in 1968, it was started by three engineering companies in Peterhead who saw the need for engineering training. In the 1970's the Training Centre, then moved to brand new premises at 77 King Street, Peterhead. These premises were built by the E.I.T.B. (Engineering Industry Training Board), who built similar centres around the country. The purpose of these centres was to provide 1<sup>st</sup> Year off the Job Training for Engineering Apprentices. The E.I.T.B. supplied a national framework for all centres to follow, however centres could implement their own ideas provided they met the standards of the E.I.T.B.



1968—1969

During its history, the Centre has seen and been through many changes, both in companies who sent apprentices to be trained and the structure of the training. In 1988 Score sent their first 2 apprentices to the Centre, they were Conrad Ritchie and Michael Duthie. As the years went on Score continued to support the Centre and increased the number of apprentices they sent there for training. In 1999, it was decided by the Board of Directors of the Training Centre to seek out new premises as the premises at King Street were becoming too small for the number of apprentices attending the Centre, from an array of companies. In 2004, the new premises at Wellbank were opened, with additional areas being opened in December 05.



1970—1971

This gave the Centre far greater scope to develop and add new courses to the current curriculum. In 2008, the latest addition to the Centre was opened. The Business and Administration suite, where trainees can be taught and hone their skills to provide the services required by their company. In 1968, a group of local companies had a vision to train young people. Over 1000 engineering apprentices have since passed through the Centre, and are now working around the world, servicing the needs of those who employ them. Well done to all past and present, who have helped and supported the Training Centre in reaching this milestone.



1988—1989

# Meet The Apprentice

## Michael Campbell Mechanical Trainee

### Describe yourself in 20 words or less...

Laid back, always up for a laugh, quiet at times.

### When you were a child, what did you really want to be when you grew up?

Footballer/Wrestler.

### Do you have any hobbies?

Play football, play drums in band Sonic Stride.

### What would you say is your biggest achievement in life to date?

Passing my driving test.

### What one word do you use most often?

Ken.

### Tell us your favourite saying...

Saying Pal?

### What makes you smile?

Being with my pals.

### What makes you angry?

Alarm clock in the morning.

### Other than "at home", what's your most favourite place in the world?

Spain.

### What would you change if you could live your life again?

Not much just any small regrets.

### Who is the most famous person you have met?

Mickey Mouse

### Who would you most like to meet and why?

The Rock - Legend

### If you could ask someone famous a question, who and what?

I would ask Walter Smith (Glasgow Rangers Football Club Manager) why he plays Kirk Broadfoot.

### What is the best lesson you ever learned?

Hard work is the key to success.

### What advice would you give to someone still at school that wanted to become an Engineering or Administration Trainee?

Try your best to get the job that you would most enjoy.



# Meet The Director

## Kevin McFarlane Group Financial Director

### Describe yourself in 20 words or less:

Quiet, approachable, unassuming, committed and useless at cooking.

### When you were a child, what did you really want to be when you grew up?

A footballer.

### Do you have any hobbies?

Dundee United Football Club, golf, walking, reading, watching any sport on television.

### What would you say is your biggest achievement in life to date?

Most memorable - Being in attendance at the birth my two boys.

### Tell us your favourite saying....

I am leaving soon.

### What makes you smile?

When Dundee United / Scotland win and Ian Cheyne's stories.

### What makes you angry?

People who think that life owes them a living.

### Other than 'at home', what's your most favourite place in the world?

Any golf course.

### What would you change if you could live your life over again?

I wouldn't recommend it to anyone!

### Who is the most famous person you have met?

Darren Clark - golfer / Alan Shearer.

### If you could ask someone famous a question, who and what would you ask?

Warren Buffet, How are you able to make money on the foreign currency market?

### What is the best lesson you ever learned?

If a job is worth doing it is worth doing well.

### What advice would you give to someone still at school that wanted to become and Engineering or Administration Trainee?

If you have the correct attitude anything is possible.



# Far Travelled Apprentice

## Bruce Urquhart Mechanical Trainee

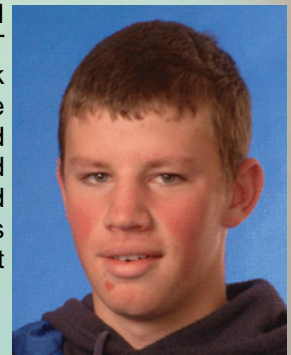
I began my 6 year apprenticeship at Score (Europe) Ltd in January 2003. For the first four years I attended Banff and Buchan College on day release to gain an NC and an HNC in mechanical engineering. My first year was spent at the training centre before I was moved to Glenugie. My departments for my second and third years were BPX, PSV, Goods In, Joiners, Crane Warehouse and NIK. I was then asked to become a permanent member of the PSV workshop and that is where I have spent my fourth, fifth and currently in my sixth year at.

In my third year I got my first trip and it was to Cowdenbeath for two weeks. This trip involved the setting up and rearrangement of the workshop.

In my fourth year I went to Newcastle to work on a PSV campaign on an FPSO, the Maersk GP3 for two weeks. This involved removal, recertification and refitting of all PSV's. Shortly after this trip I went to Leeds to the old workshop for another two week trip, where again I was working on PSV's for a shutdown. After this trip, I went back down to Newcastle for just over a week to complete the campaign on the GP3.

In my fifth year I returned to Leeds to their new workshop for a two week trip again to work on a shutdown carrying out full refurbishment of PSV's. A while after returning I went back over to Norway for four weeks. Three weeks were spent working nightshift at Haugesund on a PSV campaign on a FPSO called the Alvheim, this involved recertification of PSV's. The other week was spent in the PSV workshop in Stavanger. My last trip was to Tunisia for three weeks to work at the shutdown on the British Gas terminal where I was working on the refurbishment and recertification of PSV's.

Now in my sixth year I recently carried out my RGIT and I will now be able to work offshore for Score. I have enjoyed all my trips away and feel I have learned and gained more knowledge and experience, and you always get a few good nights out when you're away.



## New Look to VITAL

VITAL has recently received a new look. The new VITAL login page now features fresh images and information on the newest module releases in VITAL. This is updated on a weekly basis.

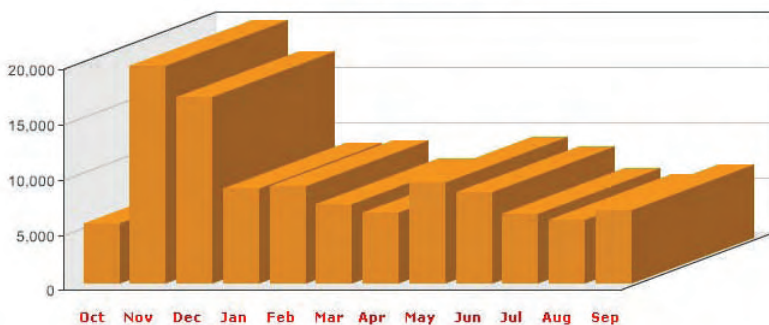
It has been an excellent year for modules accessed in VITAL with over 110,000 modules accessed from October to the end of September.

This is an increase of over 20% on last year.

### VITAL Modules Accessed Oct 07 to Sept 08

Accessed:	110242
Passed:	86708
Did Not Achieve:	20564
Incomplete:	1954
Completed Modules (Non Tested):	1016

Percentage Pass Rate **79%**



Total Modules Accessed **110242**

